



Carpet Care and Guidelines for Triexta Fiber

Preventive Maintenance

- Use of mats or runners at all home entrances and on uncarpeted areas adjacent to carpet will reduce soil and moisture in traffic areas. Clean mats and any other rugs placed over carpet regularly.
- Mohawk recommends using furniture coasters to distribute the weight of heavy items, especially on furniture with wheels. Use a protective barrier between the wheels and the carpet.

Regular Vacuuming

Most dirt, and even dust, takes the form of hard particles. When left in the carpet, these gritty, sharp particles abrade the pile of the carpet. Regular vacuuming not only prolongs the life of the carpet but will enhance its appearance as well. Most soiling in carpet is of the dry particle type which can be removed with a vacuum cleaner.

- Vacuum high-traffic areas daily, medium-to-high traffic areas twice weekly, and the entire house at least once a week.
- Use a vacuum with a rotating brush or beater bar. Change the bags often and check the beater bars for burs and gouges to prevent damage to the surface of the carpet. However, please note that carpet with thick loop pile, frieze, and shag/cabled construction may become fuzzy or worn with use of a beater bar vacuum; Mohawk recommends the use of a suction- only vacuum for these carpet constructions.

Cleaning Recommendations

- Foot traffic drives soil particles and oily dirt deep into the carpet, even with regular vacuuming. Mohawk recommends professional hot water extraction (140°) every 12 to 18 months using cleaning products, equipment or systems with CRI Seal of Approval (find certified products at www.carpet-rug.org) and by certified carpet care professionals adhering to the IICRC S100 Standard Reference Guide for Professional Cleaning. For a list of professionals in your area visit www.certifiedcleaners.org.
- Entrances, doorways, traffic lanes and areas in front of chairs collect dirt faster than other areas. Clean these areas as soon as soil is visible to stop dirt from spreading and extend the time between professional cleanings.

Stain Removal

Treatment of the affected area should begin immediately upon discovery

- Remove as much food spill as possible by gently scraping with Mohawk Carpet Cleaning Key, spoon or dull knife.
- Try removing stain with warm water extraction only or a warm wet cloth. If stain remains, apply Mohawk FloorCare Essentials™ Spot Remover (or other low-residue spot remover with CRI Seal of Approval) to area.
- Work from outer edge toward center to avoid spreading. Do not rub or scrub. Spray with small amounts of solution; do not over-saturate. Blot frequently with Mohawk Microfiber cloth, clean cloth or paper towel until stain is gone.
- Do not use any cleaner with a pH of 10 or higher. Before using, always test cleaners on a small, non-visible area for any discoloration of the pile.
- Extra-large or excessive stains may require hot water extraction. Professional cleaning is recommended.
- If stain returns— a condition known as "wicking"— simply repeat stain removal procedures, paying special attention to blotting and removal of all moisture.

Have questions? Call Technical Services at 888-387-9881. For more information or specific spot treatment recommendations, visit www.carpet-rug.com. Click "Care and Cleaning" at the top.

Mohawk FloorCare Essentials™ cleaning products and tools will provide best overall results. These products are non-toxic, leave no soapy residue, and feature proprietary technology developed for all Mohawk floor coverings. Call 1-877-757-0996 for a FloorCare Essentials™ retailer near you.