



ULTRALOC PATTERN BACKING SYSTEM LIFETIME COMMERCIAL LIMITED WARRANTY

Products Covered: Best Foot Forward, Color Choice BL, Color Your World BL, Consider This, Dash, Drive, Energy, Strut Your Stuff, Urban Artifacts, Urban Legends, Place It Here, Plug In, Night Moves

Our **Ultraloc Pattern** is a high performance SBR latex pre-coat and a high performance SBR secondary coat laminated to a woven secondary backing.

The following is the Lifetime Commercial Limited Warranty issued by Shaw Industries, Inc. ("Shaw") for our high performance SBR Latex Broadloom backing system.

This Lifetime Commercial Limited Warranty begins when the carpeting is purchased. The carpet must be installed in accordance with Patcraft Designweave installation guidelines and specifications. The carpet must be maintained in accordance with Patcraft Designweave maintenance (carpet care) recommendations and such maintenance (carpet care) continues throughout the duration of the original installation.

The Lifetime Warranty is further limited to the period of time the carpet is owned and maintained by the original end-use purchaser. The basis of any warranty related claim is the original Patcraft Designweave invoice or authorized Patcraft Designweave dealer invoice.

Installation guidelines and specifications along with carpet care recommendations can be obtained from your dealer or from Patcraft Designweave Customer Connect 1.800.241.4104 or on-line at patcraftdesignweave.com.

What the Ultraloc Pattern lifetime commercial limited warranty covers:

Fiber - Abrasive Wear

Patcraft Designweave warrants that carpet using our approved face fiber and coated with our high performance latex broadloom backing system will lose no more than 10% of the pile face fiber, by weight, during the lifetime warranty period. This warranty does not cover appearance retention, matting and crushing and normal appearance changes in high traffic areas.

Fiber - Static Protection

Patcraft Designweave warrants that carpet using our approved face fiber and coated with our high performance latex broadloom backing system will not generate static build-up in excess of 3.5 kV, during the lifetime warranty period as tested by AATCC Test Method 134.



Backing - Tuft Bind

Patcraft Designweave warrants, under normal use, that carpet coated with our high performance latex backing system will provide superior tuft bind properties in high traffic environments.

Backing - Edge Ravel

Patcraft Designweave warrants, under normal use, that carpet coated with our high performance latex backing system will not edge ravel, for the lifetime warranty period.

Backing - Integrity / Delamination

Patcraft Designweave warrants, under normal use, that the secondary backing on carpet coated with our high performance latex backing system will not delaminate from the face carpet for the lifetime warranty period.

Backing - Pattern Matching of Seams

Patcraft Designweave warrants, under normal use, that carpet coated with our high performance latex backing system will pattern match within acceptable industry standards, regardless of pattern repeat size, when installed in strict accordance with Patcraft Installation guidelines.

What you should do if any of the above problems occur and you need warranty service:

You (the original purchaser) should notify the authorized Patcraft Designweave Dealer and/or your Patcraft Designweave representative and submit in writing, the following:

- A valid proof of purchase in the form of a sales receipt or other documents, which establish proof of purchase.
- A detailed description of the problem and/or a photograph/sample that clearly shows the warranty problem.

To: shawonline.com or Shaw Industries – Financial Services, P.O. Box 40, Dalton, GA 30722.

Shaw Industries will designate a representative to inspect the Carpet coated with our high performance latex broadloom backing system and evaluate the warranty claim.



What Shaw will do should you need warranty service:

Should a defect covered under this warranty be found, the affected area will be repaired to conform to the warranty. If repair is not commercially practical, Shaw may, at its sole option, replace the affected carpet or refund the proportional purchase price for the affected area.

Shaw will pay the reasonable costs for freight and labor. Any costs incurred for the moving of equipment, furnishings, partitions and the like, that were installed over the Shaw Commercial Backing product will be at the consumer's expense.

What conditions apply to Shaw Industries Ultraloc Pattern lifetime commercial limited warranty:

Patcraft Designweave requires seam sealer, properly applied per Patcraft Designweave installation guidelines, to minimize or prevent yarn from raveling and fraying at the seams.

This warranty does not cover burns, cuts, fading, matting, pills, pulls, odor, soiling, staining, tears or damage due to improper installation or due to improper cleaning agents or methods. Carpet installed on stairs or in areas subject to abnormal foot-traffic use (i.e. golf spikes, other spiked footwear, ski boots, and the like) is excluded.

Chair pads are recommended under roller caster chairs. Replacement carpet will come only from current running-line products comparable to the warranted product.