



Shaw Industries, Inc.

Financial Services Department

P.O. Box 40

Dalton, GA 30722-0040

Shaw 30-Day Customer Satisfaction Warranty

Shaw warrants that we will replace any of its 5-Star carpet style within 30 days of the date of installation if you are not completely satisfied. The replacement will be of a Shaw carpet of comparable or greater value: the customer agrees to pay the retailer the difference in cost of replacement of products of greater value. All labor charges involved in replacing your carpet, including furniture moving, electrical and data hook-ups, and take-up of your original carpet selection, will be your responsibility.

Your Shaw 5-Star carpet must not have been improperly installed, abused, or damaged. Installation must be in an owner-occupied residence; commercial use is excluded. Claims must be personally inspected by a Shaw dealer. Prior to replacement, a claim report must be completed and submitted to Shaw Industries.

Claims under this warranty will not be considered for carpet sold as second quality, irregulars, used, or mill ends.

Replacement under the 30-Day customer Satisfaction Warranty is limited to one replacement per original carpet purchase.