



SmartStrand®

with DuPont™ Sorona® renewably sourced polymer*



SmartStrand® with DuPont™ Sorona® Carpet Warranty Summary



LIMITED LIFETIME STAIN RESISTANCE WARRANTY

Mohawk Industries warrants that the surface pile of this carpet will resist stains from any food and beverage – including mustard, coffee, herbal teas, household bleach, benzoyl peroxide, and other water soluble, non-wax/oil based stains from the date of original installation for the life of the carpet.

No carpet is absolutely stain-proof. The stain resistant properties of this product will provide for improved resistance to food and beverage stains. This limited warranty excludes any residual stains or wicking that may occur under this condition. Also excluded are pet stains, vomit, and stains caused by acids, oil-based or wax-based substances including, but not limited to tar, shoe polish, paints, lipstick, and mascara.

LIMITED 15 YEAR SOIL RESISTANCE WARRANTY

Mohawk Industries warrants that this carpet will not undergo a noticeable color change due to soil for a period of 15 (fifteen) years from the date of original installation.

LIMITED 10 YEAR FADE RESISTANCE WARRANTY

Mohawk Industries warrants this carpeting for fade resistance for a period of 10 (ten) years from the date of original installation.

LIMITED 20 YEAR ANTI-STATIC WARRANTY

Mohawk Industries warrants that this carpet will not generate static greater than 5.0 kilovolts (using AATCC Test 134-79) for 20 (twenty) years from the date of original installation.

LIMITED 10 YEAR TEXTURE RETENTION WARRANTY

Mohawk Industries warrants that this carpet, under normal use in a proper indoor installation, will retain its texture, not showing excessive pile crushing or matting from ordinary foot traffic as a result of the tufts losing twist for 10 (ten) years from the date of original installation.

LIMITED 15 YEAR ABRASIVE WEAR WARRANTY

Mohawk Industries warrants that the surface pile of your carpet will not be worn by abrasion more than 10% for 15 (fifteen) years from the date of original installation.

LIMITED 20 YEAR MANUFACTURING DEFECTS WARRANTY

Mohawk Industries warrants residential carpeting featuring SmartStrand® with DuPont™ Sorona® polymer against manufacturing defects for 20 (twenty) years from the date of original installation. If your carpet is determined to be defective, Mohawk will handle such claims per the Terms and Conditions stated in Mohawk's Residential Warranty Brochure.

Carpet warranties apply to original purchasers only and are applicable to single – family residential installations. Cushion requirements and complete coverage details are available in the Mohawk Residential Warranty Brochure.

CARPET CARE AND GUIDELINES

A) Stain Removal

- Treatment of the affected area should begin immediately upon discovery. The more time that elapses before treatment, the more difficult a stain will be to remove. For best results, use Mohawk FloorCare Essentials Carpet Spot Remover and Cleaning Kit (call 1-877-757-0996 for a retailer near you).
- First scrape food spill gently with a spoon or dull knife - or a Mohawk Carpet Cleaning Key, removing as much solid material as possible.
- Apply Mohawk FloorCare Essentials Spot Remover or other low residue carpet spot remover that has obtained the Carpet and Rug Institute Seal of Approval to the stain.
- Abnormally large or excessive stains may require hot water extraction method.

Professional cleaning is recommended.

- Important - Do not use any cleaner with a PH of 10 or higher. Always test cleaners on a small, non-visible area for any discoloration of the pile before using.
- Mohawk recommends using the Mohawk FloorCare Essentials line of cleaning products and tools for best overall results and product safety. These products are non-toxic, leave no soapy residue, and feature proprietary technology developed for the entire family of Mohawk flooring products. Call 1-877-757-0996 for a retailer near you.

B) Vacuum Regularly

- Most dirt, and even dust, takes the form of hard particles. When left in the carpet, these gritty, sharp particles abrade the pile of the carpet. Regular vacuuming not only prolongs the life of the carpet, but will enhance its appearance as well. Most soiling in carpet is of the dry, particle type which can be removed with a vacuum cleaner.
- Vacuum high traffic lanes daily, medium to high traffic areas twice weekly, and the entire house at least once a week.
- Use a vacuum with a rotating brush or beater bar. Change the bags often and check the beater bars for burs and gouges, so as not to damage the surface of the carpet. Some thick loop pile carpets will fuzz if a rotating brush vacuum is used. In this case we recommend a suction vacuum only.
- Mohawk recommends using Carpet and Rug Institute Seal of Approval Green label vacuums. See www.carpet-rug.org for details.

C) Preventative Maintenance

- The use of mats or runners at all home entrances and on uncarpeted areas adjacent to carpet will reduce soil and moisture in traffic areas. Clean mats and any other rugs placed over carpet regularly.
- The use of furniture coasters to distribute the weight of heavy items is also recommended, especially for furniture with wheels. Take care when moving furniture with wheels by putting a protective barrier between the wheels and the carpet.
- To extend the beauty of your carpeting, close drapes or blinds during hours of direct sunlight.
- Exercise extreme caution with all bleaches, tile cleaners, mildew removers, oven cleaners, drain openers and plant food. They are strong chemicals that can permanently discolor or dissolve carpet fibers.

D) Cleaning Recommendations

- Even with regular vacuuming, soil particles and oily dirt will cling to the carpet fibers. With foot traffic these particles and oily dirt are driven deep into the carpet. We recommend professional hot water extraction every 12 to 18 months using cleaning products, equipment or systems that carry the Carpet & Rug Institute Seal of Approval. (Visit www.carpet-rug.org for a complete list of certified products.) Periodic cleaning using the hot water extraction method performed by a certified carpet care professional, will refresh carpet appearance.
- The most used areas, such as entrances, doorways, traffic lanes, and in front of chairs will collect dirt faster than other areas. Clean these areas as they begin to show soil. This will stop dirt from spreading and will extend the time between professional cleaning.



www.mohawk-flooring.com
800-2-MOHAWK

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DuPont Sorona
renewably sourced polymer*

* DuPont™ Sorona® contains 37% renewably sourced ingredients by weight.



See the Mohawk Residential Warranty Brochure for complete guidelines